KitCheck

Master Account Manager User Guide

kitcheck.com.au

First Aid Distributions

44 Bridge St., Bendigo Victoria 3550 03 5443 2239 ABN 40 824 426 828

KitCheck

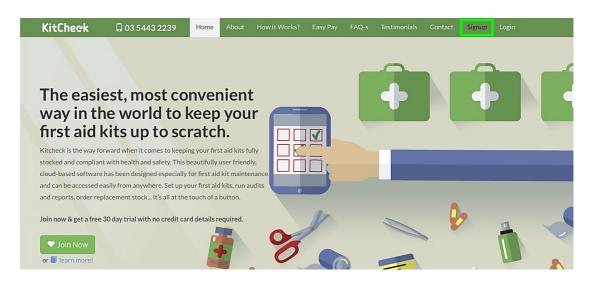
Master Account Manager User Guide

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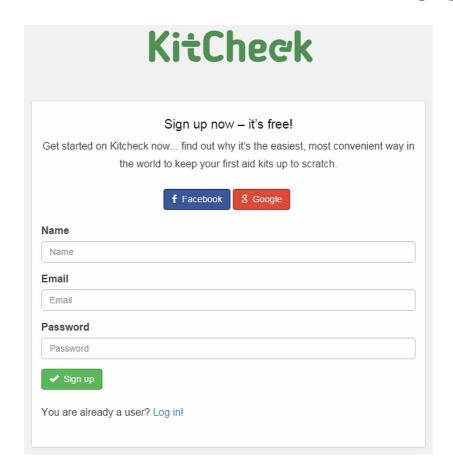
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Set Up Your Company

- 1. To get started on KitCheck, go to https://kitcheck.com.au.
- 2. In the top menu bar, click **Signup**.



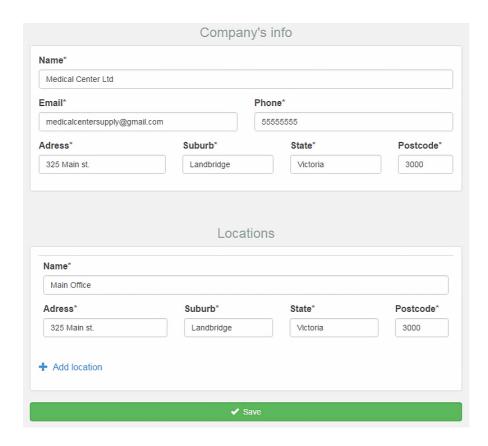
- 3. Choose one of the following options:
 - Signup with Facebook
 - Signup with Google+
 - Fill the Name, Email and Password fields and click the Sign up button.



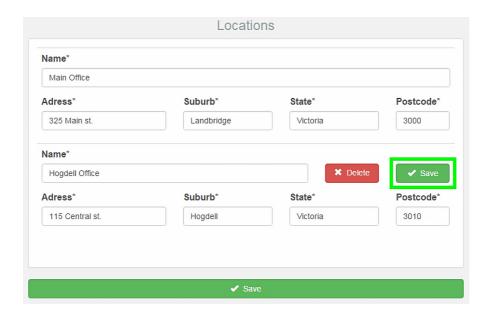
Note: If you are already registered on KitCheck, you don't need to follow the signup procedure. Instead, simply click **Login** in the top menu bar and log into the system with Facebook, Google+, or by entering an email and password you are registered with.

4. Once the signup is complete, you need to add your company information and locations. If you only have one site where kits are located, enter the details and click **Save**.

Note: You can add as many locations as needed. You can add and delete locations at any stage.

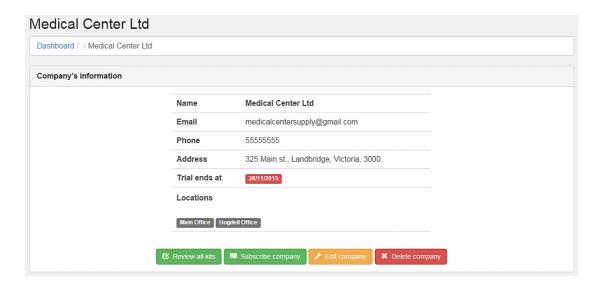


If you have more than one location, click **Add location**, enter the details of additional site and click **Save**.



Once you have entered all of your company details and locations, click the big green **Save** button at the bottom of the screen.

5. You will arrive at the **Company's Information** page. Here you can see all the key details of your company account, such as the company's name, email address, phone number, postal address, locations, end date of the free trial.

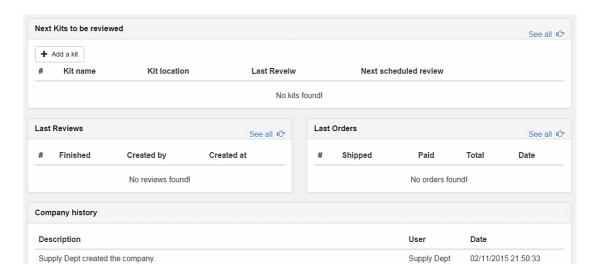


At the **Company's Information** page, you can also manage your kits and company settings by clicking the following buttons:

- **Review all kits** start reviewing all of your kits in order to restock them.
- **Subscribe company** subscribe to KitCheck to ensure you can continue to use the service once your trial ends. You can subscribe at any stage throughout your free trial. Find more information in the <u>Subscribe Company</u> section.

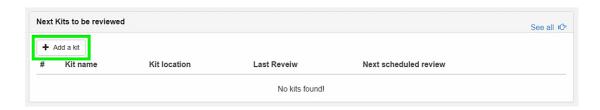
- **Edit company** make changes to company information, locations and managers. Find more information in the <u>Edit Company</u> section.
- **Delete company** remove the current company.

The **Company's Information** page also provides details on your next kits to be reviewed, latest reviews and orders, company history. You don't have any kits and reviews yet, so this area is empty at the current stage.

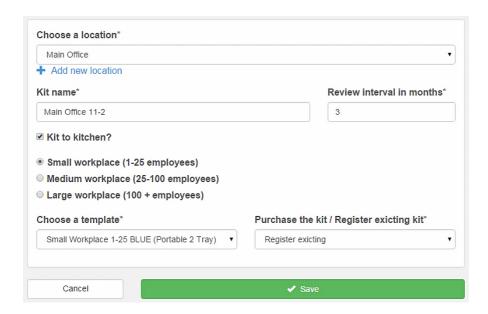


Add First Aid Kit

1. Your account is now set up, so it's time to start adding your first aid kits. Just below the **Company's Information** area you will see your kits register. Click **Add a kit**.



2. On the screen that appears, you need to specify the details of the new kit:



• **Choose a location** – select the company location from the drop-down list. If you need to add another location, click **Add new location** and specify the name and postal address of the new location.

Note: You can add and delete locations at any stage.

- **Kit name** we recommend you to give the kit an easily recognizable name, such as office name, floor number, kit registration number, or anything that will make it easily identifiable.
- **Review interval in months** specify here how often you would like to check your kits. When the kit is due to be reviewed, you will receive automatically generated reminder.

Note: You can change the review interval at any time.

Kit to Kitchen – select this option if your kit should be used in a kitchen. This
will filter the drop-down templates to make it easier for you to select a
recommended, blue-version first aid kit.

Note: If you are using a customised contents list, you do not need to worry about this option.

• Workplace size – select the size of your workplace (small, medium or large). This will filter the drop-down options to assist you in selecting the right contents list.

Note: If you are using a customised contents list, you do not need to worry about this option.

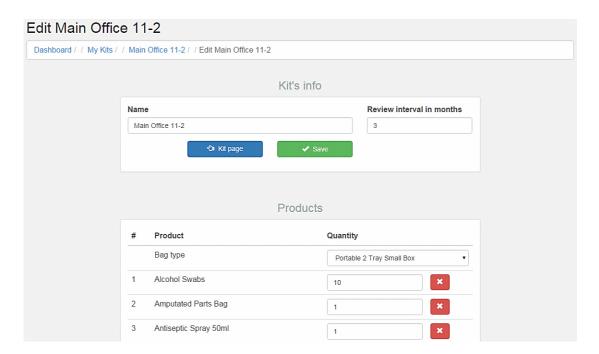
Choose a template – you can choose the preset contents list from the drop-down options – from small car kits right through to large medical room kits.
 If you will be able to build your kit from scratch, you can select Empty from the drop-down list.

Note: You can fully customise any of these contents lists at the next stage.

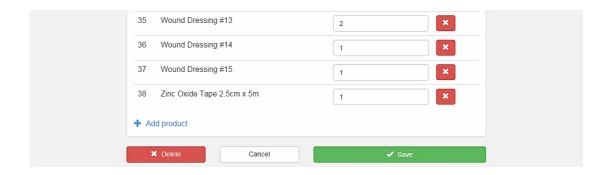
- Purchase the kit / Register existing kit if you want to purchase a whole
 new kit, you can select Purchase kit from the drop-down list and quickly
 order a new kit. If you want to register an existing kit, select Register
 existing from the drop-down list.
- 3. Once you are ready to proceed, click **Save**.

Customise Your Kit

1. After saving the kit, you will see this kit's contents. Every aspect of the first aid kit can be fully customised from this screen:



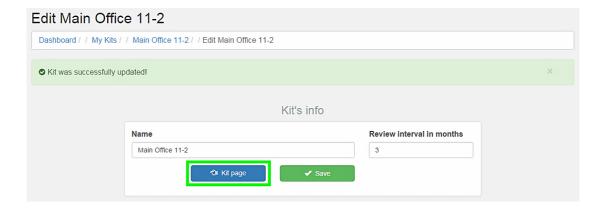
- **Name** here you can change the kit name set from the previous screen.
- **Review interval in months** you can change the kit review interval set from the previous screen.
- **Bag type** select the type of first aid case/bag that your kit should have from the drop-down list. Setting this option helps you to identify the kit if there will be a need to order a new case at a later date.
- **Contents** the first aid items listed here have the recommended contents based on the template chosen. If you need to change the quantity of items, simply edit the numbers in the **Quantity** fields. If you want to delete an item, click on the red cross button to the right of the product.



• Add product – click here if you need to add more products. Choose a product from a large selection of first aid products presented in the drop-down list. Set the required quantity and click **Save**. The system is very clever – if you enter a product that is already in the list, it will add the two quantities together and merge into the same line.

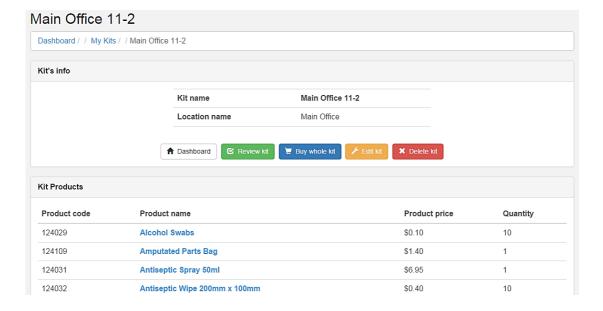
Note: If you would like to add a product that is not listed, please email info@kitcheck.com.au and describe the item. We will add it to the list. If you advise which kit to include it in, we will do that for you.

- 2. After you have made all the desired changes, click **Save**.
- 3. You will remain on the same page and see the message 'Kit was successfully updated!' Click the blue **Kit Page** button to proceed to the **Kit's Info** page.



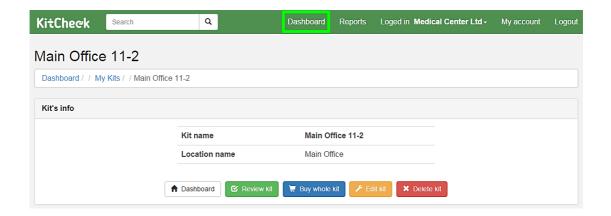
4. At the **Kit's Info** page, you can see a breakdown of the kit that you have just added. It includes the kit history, reviews, orders, and prices for each product within the kit.

Note: At the **Kit's Info** page, you have an ability to view the picture of each product in the kit by simply clicking on the product name.



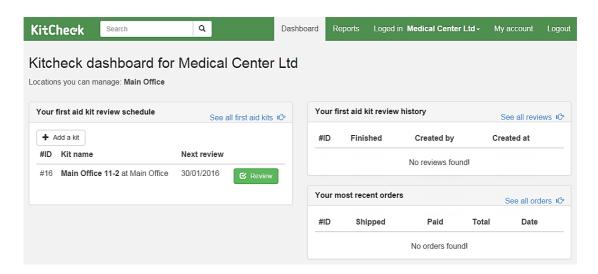
At the **Kit's Info** page, you can also manage your kit by clicking the following buttons:

- Dashboard go to the Dashboard screen where you can see all of your kits.
 Find more information in the <u>View and Manage Your Kits in Dashboard</u> section.
- **Review kit** commence a restocking review immediately.
- **Buy whole kit** purchase the whole kit exactly to your specifications after customising the kit. This can be purchased at any time. After clicking this button, follow the steps outlined in the <u>Finish Review & Place Order</u> chapter (steps 2-3).
- **Edit kit** return to the previous page where you can continue adding and altering the contents list. Use this option if you want to make further changes to your kit.
- **Delete kit** remove the current kit. Use this option if you want to start from scratch.
- 5. If you want to add more kits, click **Dashboard** in the top menu bar.

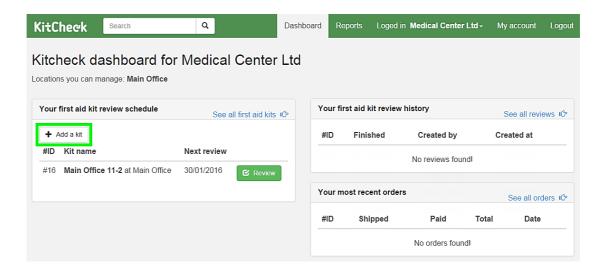


View and Manage Your Kits in Dashboard

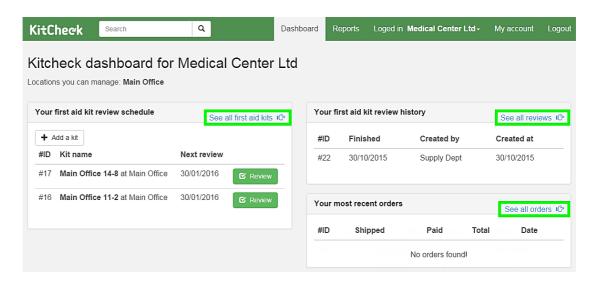
1. After clicking **Dashboard** in the top menu bar, you will see the snapshot of your organization's first aid kits. Here you can add more kits, view your most recent orders and review history.



2. To add more kits, click the **Add a Kit** button and follow the steps previously outlined in the <u>Add First Aid Kit</u> section.



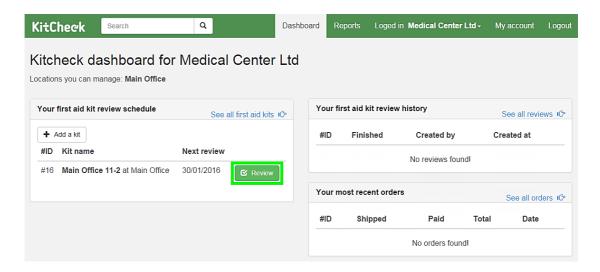
3. If you want to see all of your kits, reviews, or orders, click **See all first aid kits**, **See all reviews** or **See all orders** respectively.



4. To view more details on a particular kit, order, or review, just click on the required kit, order, or review presented in **Dashboard**.

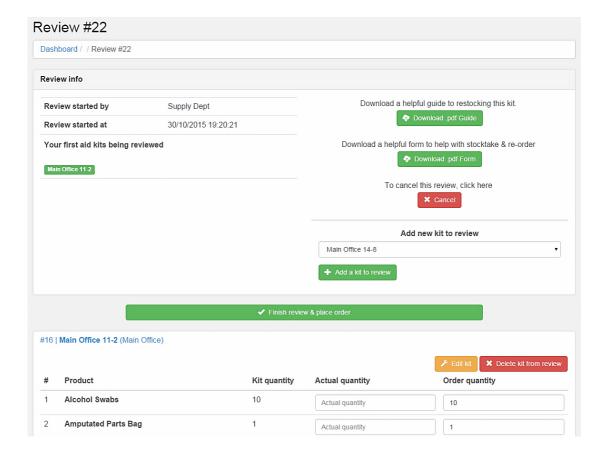
Undertake a Review

1. To start reviewing the kit, click the green **Review** button in **Dashboard**.



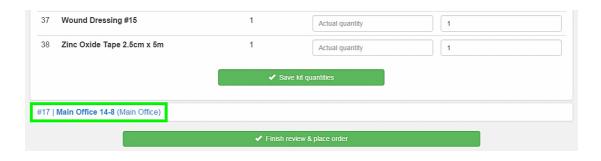
Note: You can add further kits to the review on the next screen.

2. You will arrive at the **Review** screen. Here you can see all the details on the kit under review.



At the **Review** screen, the following options will help you to review your kit:

- **Download .pdf Guide** click this button to download a helpful PDF guide, which contains product images based on your specific kit. This will assist those who are a little unsure on exactly what the products look like.
- **Download .pdf Form** download a PDF restock sheet of your kit contents for easy onsite stocktake. This provides a hard copy of the kit review and allows easy data entry below.
- **Cancel** click here if you don't want to proceed with the review.
- Add a kit to review if you want to review more kits, simply select the desired kit from the drop-down list and click the Add a kit to review button. This adds the kit to the bottom of the page. You can simply click on its name to expand the contents.



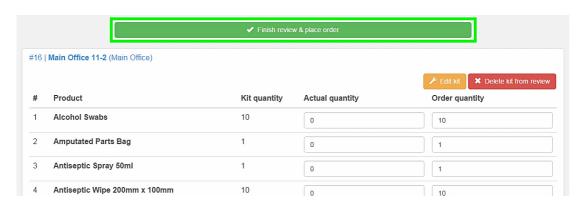
- **Edit kit** if you want to edit the kit contents, click the **Edit kit** button, alter the contents and return to the review.
- **Delete kit from review** click this button if you want to remove a particular kit from this review.
- **Contents** enter the current contents in the **Actual quantity** column. The order quantity will automatically adjust based on the required quantity specified during initial setup. If you need to override the order quantity, simply edit the numbers in the **Order quantity** column.
- 3. Once you have finished reviewing the contents, click the **Save kit quantities** button at the bottom of the screen.

Note: You can return at any stage to complete the review.

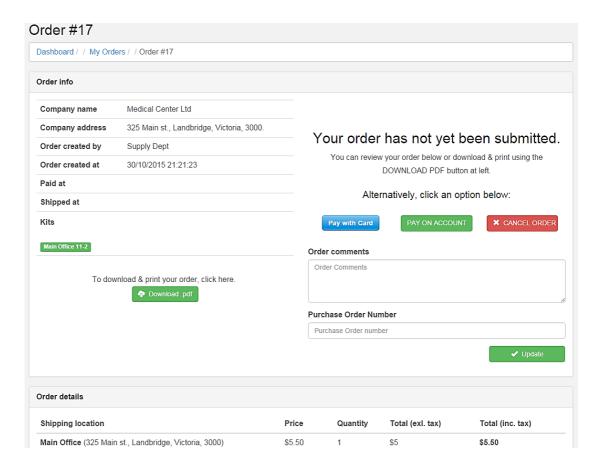


Finish Review & Place Order

1. Once you have reviewed the contents, click large green **Finish review & place order** button to proceed.



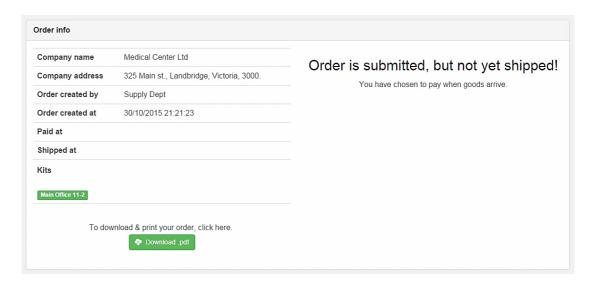
2. You will arrive at the **Order** screen. This is the last stage before submitting your order for processing:



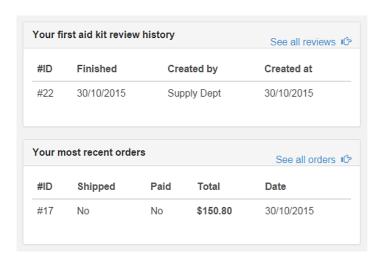
- **Pay with card** click this button if you want to pay with Visa, MasterCard or Amex. In the pop-up window that appears, specify your email, credit card number, expiration date and CVC code, and click the **Pay** button.
- **Pay on account** click this button if you want to pay on account. If you choose this option, an invoice will be delivered with the goods. All account customers will have follow-up contact prior to shipment.
- **Cancel order** if you want to cancel this order, click the red **Cancel order** button. Please note that once the order is cancelled, you will not be able to reopen this order. You will need to start a review again.
- **Order comments** if you need to add some notes or comments to your order, enter them in the **Order comments** field and click the **Update** button.
- **Purchase Order Number** here you can enter your purchase order number. To save it, click the **Update** button.
- **Update** if you entered information in the **Order comments** field and/or **Purchase Order Number** field, click the **Update** button to save changes.
- Download .pdf click this button if you want to download a PDF copy of your order.

- **Order details** here you can see the shipping location and a full breakdown of the products for each kit. All kits will be packaged separately in a labeled bag for easy unpacking. Flat rate freight per location.
- 3. Once you have submitted your order by paying with credit card or on account, you will see a message depending on which payment method you selected.

Note: You will receive a separate shipping confirmation email once your order is dispatched.

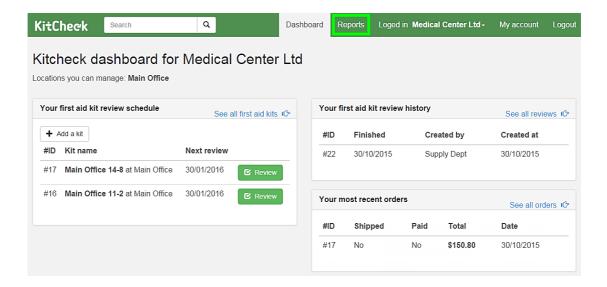


4. Click **Dashboard** in the top menu bar. Here you will see all submitted orders and their current status.

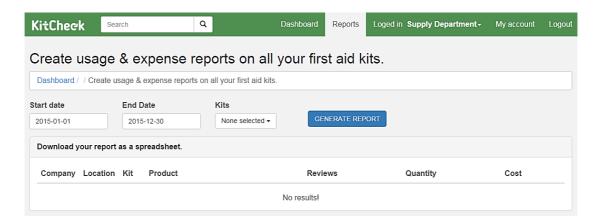


Create Usage & Expense Report

1. If you want to generate a report for specific kits and time period, click **Reports** in the top menu bar.



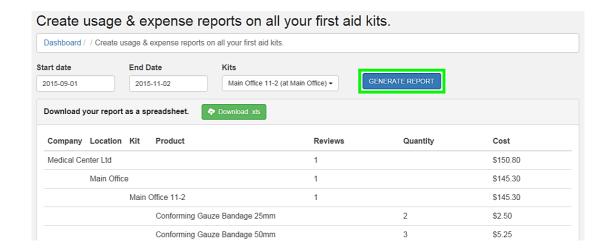
2. You will arrive at the **Reports** screen. Here you can specify a time period and kit names to generate a report:



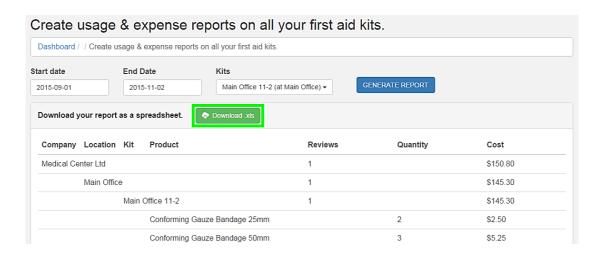
- **Start date** click in this field and select the date from a calendar pop-up window. This will be the start date for the report data.
- **End date** click in this field and select the date from a calendar pop-up window. This will be the end date for the report data.
- **Kits** from the drop-down list, select the kit(s) that you want to include in the report. Location of each kit is displayed in this drop-down list.

Note: Location managers can generate reports only for particular sites they manage. Unlike them, the Company Manager can create reports for all of the company sites. Find more information in the <u>Set Up Multiple Sites with Different Managers</u> chapter.

3. Click the blue **Generate Report** button. You will see the generated report for the time period and kits that you specified.



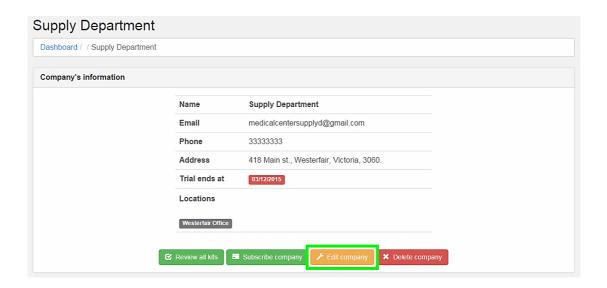
4. To download the generated report in a form of an Excel spreadsheet, click the green **Download** .xls button.



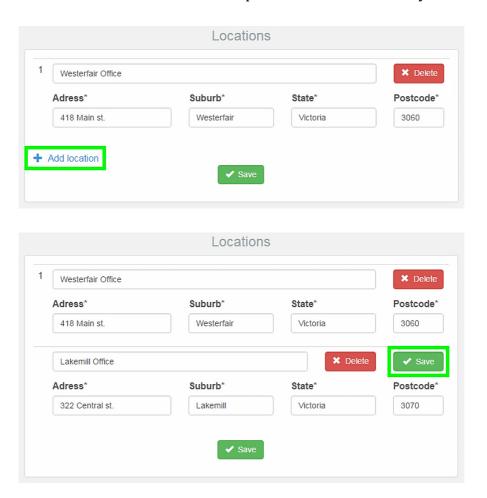
5. If you want to create a report that contains data for another time period and kit(s), specify other start/end dates and kit names, and click the **Generate Report** button once more. The system will generate a report for the newly specified time period and kits.

Set Up Multiple Sites with Different Managers

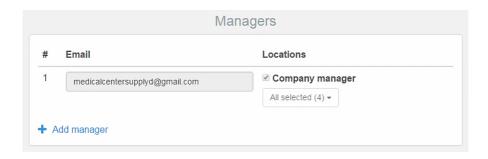
1. If a company that you already set up has more than one site where kits are located, you can easily add multiple locations and assign different managers for each location at any stage. First of all, click the **Edit company** button on the **Company's Information** page.



2. On the screen that appears, set up the required locations. To do this, scroll down to the locations area, click **Add location**, enter the name and postal address of additional site, and click **Save**. Repeat for all locations that you want to add.

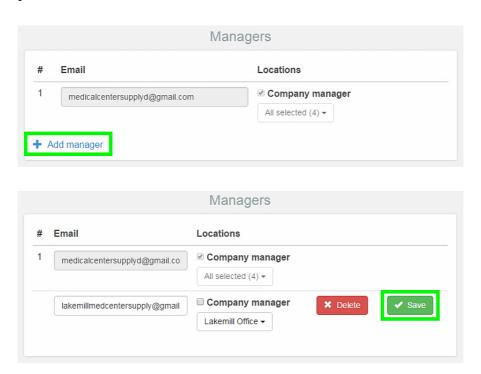


3. Once you have set up all of the locations, scroll down to the **Managers** area at the bottom of the **Company's Information** page. Here you will see that your company currently has only one manager (you) who has full access to all locations and first aid kits of your company. Such overall manager is called Company Manager.

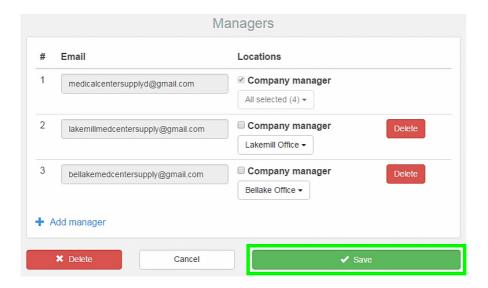


Please note that the Company Manager can add location managers for each site. Each location manager will be able to manage only the site designated by the Company Manager. Location managers can generate reports only for particular sites they manage. Unlike them, the Company Manager can create reports for all of the company sites.

To add location managers, click **Add manager**, enter an email address of a required manager, select location(s) from the drop-down list and click **Save**. Repeat for all location managers that you want to add. The system will send automated invitation emails to all newly added location managers who will then be able to manage their particular sites.

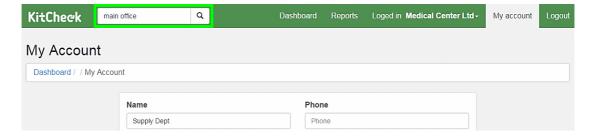


4. Once you have finished setting up all sites and location managers, click the big green **Save** button at the bottom of the screen to save changes to the company.

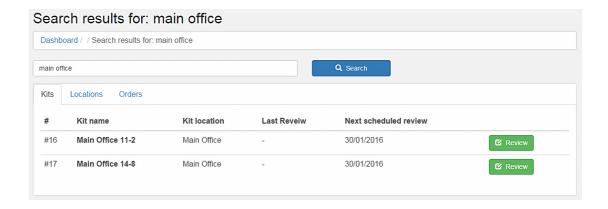


Search for Kits, Locations and Orders

1. If you need to quickly find information on your particular kit, location or order, type your search criteria in the search field, which is located in the top menu bar, and press **Enter** on your keyboard.



2. The system will perform a search and return the results that match the search criteria that you specified.



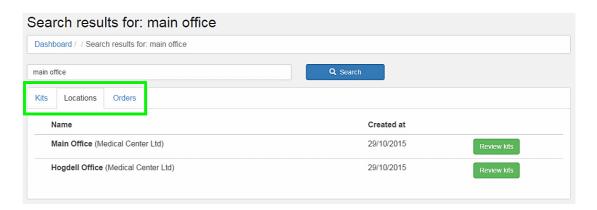
The results are presented in three switchable tabs:

• **Kits** – this tab contains information on the kits found. Here you can see the found kits' numbers, names, locations, and dates of the last and next scheduled reviews. You can also undertake a review of any found kit by

clicking the **Review** button located next to the kit. If you want to see more details on a particular kit, just click on this kit in the **Kits** tab.

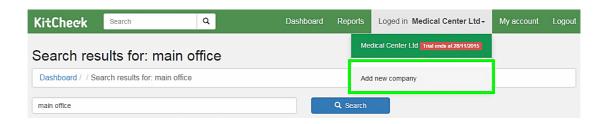
- **Locations** this tab contains information on the locations found. Here you can see the names and creation dates of the locations found. You can also undertake a review of all kits associated with a particular location by clicking the **Review kits** button. If you want to see more details on a particular location, just click on this location in the **Locations** tab.
- **Orders** this tab contains information on the orders found. Here you can see the found orders' numbers, statuses, shipping and payment statuses, total amounts (tax-exclusive and tax-inclusive), dates, and creators' names. If you want to see more details on a particular order, just click on this order in the **Orders** tab.

To switch between the tabs, click on the name of a tab that you want to view.

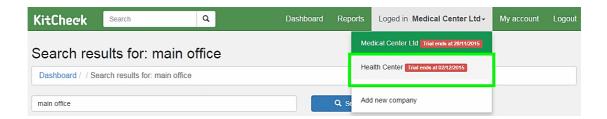


Add More Companies

1. If you've already set up your company, but you need to add more companies, click **Loged in** in the top menu bar and select **Add new company** from the drop-down menu.

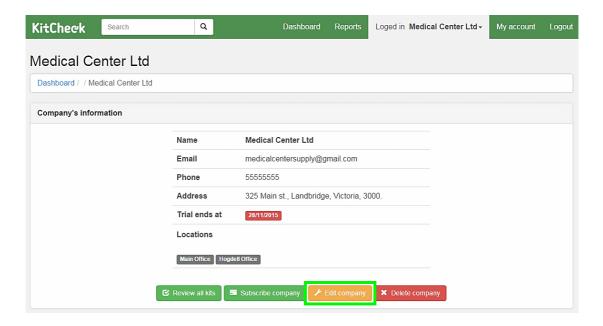


- 2. On the screen that appears, you need to specify the details of the new company and locations as outlined in the <u>Set Up Your Company</u> section (step 4).
- 3. Once the new company is successfully added, you will be able to quickly switch between your companies. To do this, click **Loged in** in the top menu bar and select the company that you want to switch to.

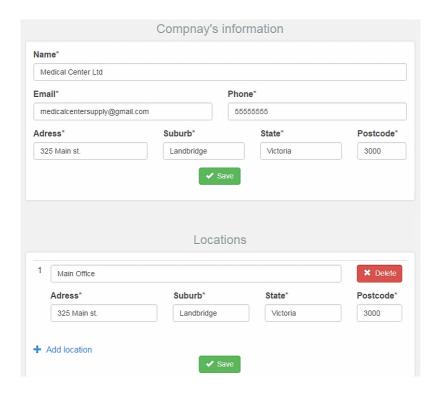


Edit Your Company

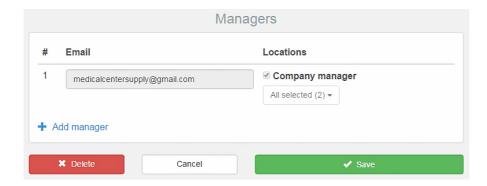
1. You can easily change the company details you provided to us. To do this, click the **Edit company** button on the **Company's Information** page.



2. On the screen that appears, you can make the following changes to your company:



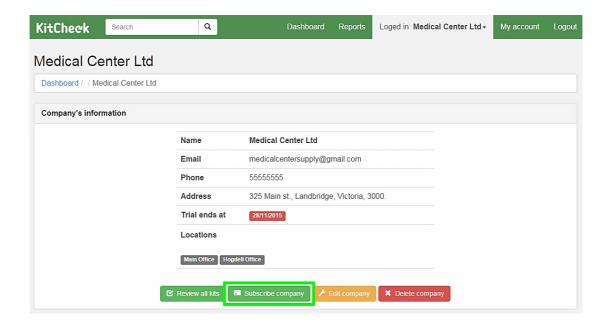
- **Company's information** here you can change your company's name, email address, phone number and postal address. To do this, just enter new data in the required fields and click the green **Save** button.
- Locations here you can change your location's name and address. To do
 this, just enter new data in the required fields and click the green Save
 button. Here you can also add new locations and remove them if they are not
 needed anymore. Find more information in the Set Up Multiple Sites with
 Different Managers chapter (step 2).
- **Managers** here you can add, delete and assign location managers for different sites. Find more information in the <u>Set Up Multiple Sites with Different Managers</u> chapter (step 3).



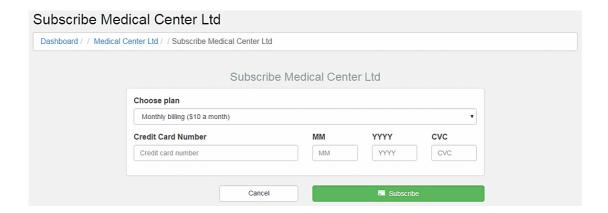
3. After you have made all the desired changes to your company, click the big green **Save** button at the bottom of the screen. You will remain on the same page and see the message 'Company successfully updated!'

Subscribe Your Company

1. At any stage of your work with our system, you can subscribe to KitCheck to ensure you can continue to use the service once your trial ends. To do this, click the **Subscribe company** button on the **Company's Information** page.



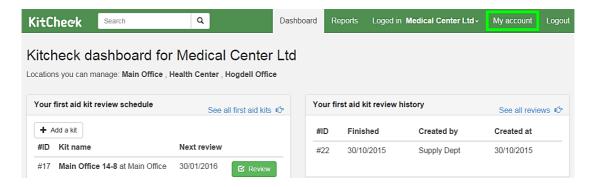
2. You will arrive at the **Subscribe** screen. Here you can specify the details needed to subscribe:



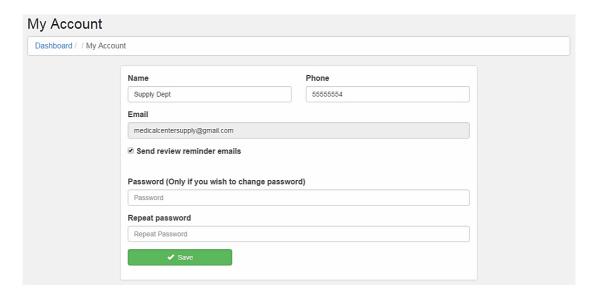
- **Subscription plan** choose the most suitable billing plan. This way you can set up a regular monthly, quarterly or annual payment system.
- Credit card details enter your credit card number, expiration date and CVC code.
- 3. Once you have set up your subscription details, click the green **Subscribe** button.

Modify Your Account

1. If you want to view and change your account information, click **My account** in the top menu bar.



2. You will arrive at the **My Account** screen. Here you can see and edit your account details:



- **Name** if you want to change your account name in KitCheck, simply enter new name in the **Name** field.
- Phone to change your phone number, enter the new number in the Phone field.
- **Email** here you can see an email address you are registered with. You cannot change this email address. If you need to add more managers with different email addresses, see the <u>Set Up Multiple Sites with Different Managers</u> chapter.
- **Send review reminder emails** select this option if you want to receive emails reminding you of scheduled kit reviews.
- **Change password** if you want to change password to your account, enter a new password in the **Password** field, and then enter the same new password in the **Repeat password** field.

Note: Fill these fields only if you want to change password to your account.

3. Once you have finished editing your account information, click the green **Save** button.